



**UC HASTINGS**  
COLLEGE OF THE LAW  
EST. 1878

**Date: 11/6/2019**

**RFP #90-0004 Garage Parking Systems**

Questions and Answers

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Q1: What is the University's definition of "frictionless online solution for student discount"?

A1: We want a way that students can prove their identification without having to physically show the cashier at the booth so they can get the discounted rate.

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Q2: Does the University envision using gates at the entrances and exits or some other type of barrier as a locking system. What are you using now?

A2: Currently we have a gate that rolls up/down, to open the garage in the morning, and have gate arms that are used for entrance/exit when a ticket is pulled. We do need rolling gates to lock the garage to ensure safety/security after we close.

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Q3: When referring to "Square Payment feature/back up for standard credit card transactions," can you provide more information on what the University is looking for or envisioning (e.g. ApplePay, GooglePay, or other tap and pay system)?

A3: we would like to use a mobile payment system as a backup to traditional credit card transactions in case our systems go down or in case a customer doesn't have a card with them to pay. We would also like to have a system that could easily adapt to new ways to pay as new technology arises.

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Q4: How does the University see using the LPR system, as an enforcement system? Do you need a citation management solution?

A4: We don't have a need for a citation management solution. We would like to the LPR system to identify how long cars have been in the garage in case a customer loses their daily tickets. This way we can charge customers for the proper amount of time they spent in the garage.

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X \_\_\_\_\_  
Bidder acknowledgement of  
SIGN AND RETURN WITH YOUR RFP RESPONSE

\_\_\_\_\_  
Name of authorized signer

\_\_\_\_\_  
Date

Sincerely,

Darryl Sweet, CPSM, C.P.M.  
Director of Business Services  
UC Hastings Law  
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