

# REQUEST FOR PROPOSALS #90-0004

for

Parking Garage System
376 Larkin Garage
San Francisco

RFP Issue Date: 10.23.2019

RFP Due Date: 11.26.2019

Contact: <a href="mailto:purchasing@uchastings.edu">purchasing@uchastings.edu</a>



#### Purpose

UC Hastings College of the Law (hereinafter called the College) seeks proposals from qualified firms to provide the equipment, installation, and ongoing maintenance/support for a new parking garage payment and entry system for the UC Hastings-operated parking garage located at 376 Larkin Street, San Francisco, CA 94102.

#### Context

Founded in 1878 as the "law department" of the University of California, UC Hastings College of the Law was established by the California Legislature with its own Board of Directors. With the exception of the degree-granting authority held by the UC Board of Regents, all other aspects of the College are operated independently under the oversight of the UC Hastings Board of Directors. UC Hastings is the oldest public law school in California and the only stand-alone, public law school in the nation.

UC Hastings' reputation for academic excellence, its affiliation with the University of California, and its location in San Francisco's downtown Civic Center are major factors contributing to the overall strength of the institution.

## Scope of Work

#### A. BACKGROUND

#### 1.1 Statement of Purpose

UC Hastings College of the law is seeking an innovative and accomplished vendor to install, maintain, and warranty a parking garage payment and entry system for our oncampus parking garage located at 376 Larkin Street in San Francisco, CA 94102.

Our current Parking and Access and Revenue System (PARCS) is approximately 10 years old and will not be compatible with the new Windows Operating System set to launch in January 2020. The hardware, gates, ticket dispensers, Pay on Foots (POF), etc. still function, however mechanical issues and downtime continue to increase over time.

RFP #90-0004 Parking Garage System Due: 11/26/2019

2



#### 1.2 Desired System Characteristics and Functions

- A new cloud-based system that provides more flexibility and real-time reporting
- License plate recognition technology implemented in all lanes to fully track the usage of *every* vehicle in the garage
- Frictionless/Ticketless preferred
- Online management module for monthly parkers
- A frictionless online solution for student discount for daily rate
- Interface to a remote command center for push rates to a PIL or POF
- More options for making payments, including via app, online and pre-paid reservations
- Web-based validation program
- Automated locking system for entries and exits
- 24-Hour access for non-business hour parking
- Daily revenue reporting
- Payment system at exit
- Apple Pay/Smartphone payment option
- Square Payment feature/back-up for standard credit card transactions

# **UC Hastings Contact Information**

The primary contact for this process is:

**UC Hastings Purchasing Department**James Ferrell, Buyer

Sara Rubio, Buyer purchasing@uchastings.edu

#### Tentative Schedule & Milestones

RFP posted	Wednesday, October 23, 2019
Questions due to <a href="mailto:purchasing@uchastings.edu">purchasing@uchastings.edu</a>	Friday, November 1, 2019
Responses from UCH posted	Wednesday, November 6, 2019
RFP due to purchasing@uchastings.edu	Tuesday, November 26, 2019
Evaluation period	Following receipt of proposals
Finalist round (in any), plus award	TBD with finalists



#### **Guidelines for Submission**

To appropriately evaluate each firm's capabilities, responses are to be tendered according to the guidelines listed below. Each firm is to outline how it will fulfill the Scope of Work included in this RFP. Proposals should clearly address all information requested in this RFP and use the following organization:

#### 1. Executive Summary

- Introduce the firm, including size, location, philosophy, and areas in which it excels.
- Provide names, resumes, certifications, and specialties of the personnel who would be assigned to this project and indicate what their proposed roles would be and the benefits they bring.

#### 2. Expertise

- Develop a short narrative demonstrating clear understanding of the objectives and key features of the proposal.
- Describe specific methodologies, techniques, and technology to be employed in preparation and delivery of the requested services and reports. Outline anticipated schedule, work plan, and task list that details the steps to complete the proposed services and prepare the reports and addresses how all aspects of the Scope of Work will be carried out.
- Provide a list of recent engagements of similar size and scope (including appropriate references, who may be contacted to evaluate completed work), and the outcome of the engagements. Highlight organizations that are similar to the College.
- Provide a limited representation of illustrative materials such as graphics and page setups.
- Outline how the College's feedback will be incorporated at various stages of implementation of the digital marketing and demand nurture campaign.
- Detail any assumptions made in preparing the proposal.
- Include any other services not identified in the Scope of Work.

#### 3. Pricing

- Use excel.
- Provide a comprehensive pricing strategy that ties back to the stated goals, expectations, and deliverables.



#### **Due Date**

#### Completed proposals are due (via e-mail) by TUESDAY, NOVEMBER 26, 2019 to:

#### purchasing@uchastings.edu

Questions concerning this RFP should be sent in writing <u>via e-mail</u> to <u>purchasing@uchastings.edu</u> referencing the appropriate RFP section and page number, by COB Friday, November 1, 2019.

Written responses to all submitted questions will be provided to all questions submitted on or about COB Wednesday, November 6, 2019.

## Confidentiality

All information concerning all parties referenced herein or their respective businesses and operations, which is directly or indirectly furnished or made available under or by virtue of the existence of this RFP and which is not generally available to the public, shall be treated as confidential and proprietary to the extent permitted by law. All parties shall take all reasonable precautions to assure that no such information is used, disclosed, duplicated, or distributed by them or any of their employees or agents for any purpose other than their performance hereunder.

# Agreement Term

It is the intent of UC Hastings to enter into one agreement with one firm. A standard UC Hastings agreement is attached for reference as <u>Exhibit A</u>. Actual agreement may differ slightly.

#### **Other Conditions**

Submission of a proposal in response to this RFP does not commit UC Hastings to pay any costs incurred in proposal preparation or submission, or to enter into a contract with any firm for any services. UC Hastings may reject any or all proposals at UC Hastings' sole discretion. Failure to comply with all the terms and conditions of this RFP may result in the disqualification of a proposal. UC Hastings may, at its discretion, request interviews and demonstrations of proposed marketing campaigns through a web-based or in-person presentation for College staff.



# Incorporation of Proposal into Contract

This RFP, the awarded firm's proposal, and all other representations made by the firm will be incorporated into any and all contract agreements between the firm and UC Hastings.

#### **Award of Contract**

Assuming UC Hastings decides to proceed, award will be based upon the response that is determined to be in the best interests of UC Hastings, as determined by the College. Initial evaluation will be based upon a combination of the comprehensive offering of the stated desired system characteristics and functions, combined with company information, expertise, and the cost proposal for the project, The College may, in its discretion, require a finalist round or round(s) to evaluate suppliers and their products in order to assist in making final decision.



#### **EXHIBIT A - SAMPLE AGREEMENT**

#### AGREEMENT BY AND BETWEEN

# UNIVERSITY OF CALIFORNIA HASTINGS COLLEGE OF THE LAW

AND

THIS AGREEMENT ("Agreement"), made and entered into as of \_\_\_ by and between Hastings College of the Law, hereinafter called "Hastings", and \_\_\_, hereinafter called "Consultant", is for providing consultant services to Hastings as follows:

#### I. SCOPE OF SERVICE RENDERED

Hastings hereby retains the Consultant to perform the following professional services:

#### II. TERM OF AGREEMENT

The term of this Agreement shall be from \_\_ to \_\_ or until completion of the Services are to the satisfaction of Hastings, or unless terminated by the occurrence of any one or more of the following, whichever is sooner:

- A. Completion of the performance of the Services, which will be performed during regular business hours; or
- B. Receipt by Consultant of Hastings's written notice of its intent to terminate this Agreement within ten (10) days, which termination may be for any reason or no reason, in Hastings's sole discretion; or
- C. Within twenty-four (24) hours of written notice to Consultant at any time in the event the Services are not being performed to Hastings' satisfaction and otherwise in accordance with this Agreement.

The parties acknowledge and agree that this Agreement is a so-called "at will" Independent Consultant relationship, terminable upon written notice by Hastings. Upon expiration or termination of this Agreement for any reason, Consultant shall not have any executory obligations to Hastings; and Consultant shall be entitled only to such compensation as shall have accrued to Consultant for fees or



expenses actually incurred by Consultant for completed and accepted Work provided up to but not including the effective date of termination.

#### III. COMPENSATION

The cost of Services shall be a lump sum not exceed

Hastings agrees to standard, typical and reasonable reimbursable expenses not to exceed.

#### IV. CHANGES IN THE WORK

In its sole and absolute discretion, Hastings may order changes in the scope of the services, or Hastings may order additional services outside the scope of service. Consultant shall not make any change in the work or be entitled to any adjustment of Contract Term or Compensation except as provided in a written Change Order or Addendum to this Agreement signed by Hastings.

#### V. PAYMENT

Hastings will pay Consultant monthly upon receipt of itemized billing invoices. The charges for reimbursable expenses will include copies of itemized receipts supporting the expenses.

All invoices will reflect Consultant's taxpayer identification number and Consultant's license number addressed to:

David Seward Chief Financial Officer University of California Hastings College of the Law 200 McAllister Street San Francisco, CA 94102 (415) 565-4710

#### VI. TERMINATION CLAUSE

In the event Consultant fails to carry out or comply with any of the terms and conditions of this Agreement, Hastings reserves the right to demand correction of any breach or default within ten (10) days of notice to Consultant. In the event Consultant fails to correct the failure or default within the specified period, Hastings may terminate the Agreement without additional notice. Failure to terminate this Agreement is not to be deemed a waiver of the breach or default.

#### VII. EXAMINATION OF RECORDS

Hastings and auditors of the State of California shall have access to and the right to examine and audit any books, documents and papers and/or records of Consultant involving transactions related to this Agreement for a period of three (3) years following its termination. These documents must contain adequate justification of the charges made to Hastings.



#### VIII. COORDINATION

Consultant, in performing services described herein, will coordinate and report to:

University of California Hastings College of the Law 200 McAllister Street San Francisco, CA 94102 (415)

Consultant is to immediately inform \_\_(or designee) of any unusual conditions or events that relate to, or may affect, the work to be performed under this Agreement. Consultant agrees to meet on a regular basis with \_\_\_\_\_ to review the progress of the work to be performed by Consultant and any unanticipated problems or issues.

#### IX. SERVICE PERFORMANCE SCHEDULE

It is understood that time is of the essence of this Agreement and Consultant is bound by all of the time limits imposed by virtue of this Agreement. Consultant agrees to the following service performance schedule:

The Services to be performed under this Agreement shall commence upon written authorization to proceed and be substantially completed within the time frame established between Hastings and Consultant.

#### X. INSURANCE AND INDEMNIFICATION

Hastings and the State of California shall not be liable for any accident, loss, injury (including death) or damages, happening or occurring during the performance of this Agreement, to persons and/or property, caused in whole or in part by the intentional or negligent acts or omissions of Consultant, and Consultant will fully indemnify and protect Hastings and the State of California from and against same. In addition to the liability imposed by law upon Consultant for damage or injury (including death) to persons or property by reasons of intentional or negligent acts or omissions of Consultant, his/her agents, servants, or employees, which liability is not impaired or otherwise affected hereby, Consultant hereby assumes liability for and agrees to hold Hastings and the State of California harmless and indemnify Hastings for any expense, liability, or payment by reason of any damage or injury (including death) to persons or property suffered or claimed to have suffered through any intentional or negligent acts or omissions of Consultant, its subcontractors, or anyone directly or indirectly employed by either Consultant or its subcontractors.

Consultant will maintain in force at all times during the term of this Agreement, Workers' Compensation (statutory limits) in the amount of \$500,000; and Employer's Liability, Comprehensive General Liability with bodily injury limits and property damage limits of \$1,000,000 each occurrence and in the aggregate; and Auto Liability in the amount of \$500,000 and Professional Liability in the amount of \$1,000,000 subject to a deductible of \$25,000. Such insurance policies shall name Hastings as an additional insured and provide for notification to Hastings thirty (30) days prior to termination or restrictive amendment. Consultant shall furnish a Certificate of Insurance to Hastings as evidence of the required coverage. All insurance required under this Agreement is to be provided by carriers with a Best rating of A-10 or better.



Carriers must also be California admitted companies listed as such by the Insurance Commissioner for the State of California.

XI. EXCUSABLE DELAY

Consultant shall not be held responsible for delays in the performance of this Agreement caused by strikes, lockouts, labor disturbances, acts of government, acts of nature (e.g. earthquake) or other causes similar to the foregoing which are beyond the control of and are not the fault of Consultant. Provided, however, that Consultant shall, within five (5) days after the occurrence of cause or causes of delay, request an extension of time from David Seward. Such request shall be in writing and shall state in detail the reasons for the delay, which will prevent timely performance. If Hastings finds that such cause or causes of delay exist, it may either grant Consultant an extension of time equal to the delay resulting from such cause or causes, or, at its option, terminate this Agreement.

#### XII. APPLICABLE LAW

All pertinent laws of the State of California shall govern this Agreement and become a part hereof.

#### XIII. ENFORCEMENT OF AGREEMENT

Any controversy or claim arising out of or relating to this Agreement, or a breach thereof, shall be settled by final and binding arbitration in San Francisco, California, under the auspices of the American Arbitration Association, in accordance with the Commercial Arbitration rules. Judgment upon any award rendered by the arbitrator may be entered in any court having jurisdiction. Any provisional remedy, which would be available from a court of law, shall be available from the arbitrator, to the parties of this Agreement pending arbitration.

The arbitrator shall determine which is the prevailing party and shall award that party its costs and fees. Costs and fees mean all reasonable pre-award expenses of arbitration, including the arbitrator's fees, administrative fees, witness fees and attorneys' fees.

#### XIV. NOTIFICATION

All notices required or permitted under this Agreement shall be in writing and may be served by depositing the same in the United States mail, postage prepaid and registered, and addressed to the parties at the addresses set forth below, or to such other address as either party may designate in writing from time to time.

If to Hastings: If to Consultant:

David Seward, CFO University of California Hastings College of the Law 200 McAllister Street San Francisco, CA 94102

Any change of address of Consultant shall immediately be communicated in writing to Hastings.



#### XV. NONDISCRIMINATION

UC Hastings prohibits discrimination against any person employed; seeking employment; or applying for or engaged in a paid or unpaid internship or training program leading to employment with UC Hastings College of the Law on the basis of race, color, national origin, religion, age, sex, gender, sexual orientation, gender expression, gender identity, gender transition status, sex- or gender-stereotyping, pregnancy, physical or mental disability, medical condition (cancer-related or genetic characteristics), genetic information (including family medical history), ancestry, marital status, citizenship, or service in the uniformed services, including protected veterans. This policy is intended to be consistent with applicable state and federal laws and Hastings policies.

#### XVI. DRUG-FREE WORKPLACE CERTIFICATION

Consultant certifies compliance with Government Code 8355 by signing and incorporating the attached Drug Free Workplace Certification Exhibit into the Agreement.

#### XVII. W-9 Form

As required by Hastings, Consultant must complete a W-9 form attached hereto and shall be submitted together with this Agreement for full execution.

#### XVIII. CONFLICT OF INTEREST

Consultant will not hire any employee of Hastings to perform any service covered by this Agreement.

Consultant affirms that to the best of Consultant's knowledge, there exists no actual or potential conflict between Consultant's family, business or financial interests and the services under this Agreement and in the event of any change in such circumstances will inform Hastings of any questions regarding possible conflicts of interest that may arise as a result of such change in circumstances.

#### XX. NON-ASSIGNMENT

This Agreement is not assignable or delegable by either party.

#### XXI. NON-RESPONSIBILITY OF THE REGENTS

The Regents of the University of California, a public corporation, is not a party to nor is it financially responsible under this Agreement.



#### XXII. ENTIRE AGREEMENT

This Agreement and the exhibits hereto, constitute the entire agreement between the parties and no party shall be liable or bound to the other in any manner except as set forth in this Agreement.

Dated:UNIVERSITY OF CALIF HASTINGS COLLEGE (	-	Dated:(Consultant)	, 2019
TIASTINGS COLLEGE (	OF THE LAVV	(Consultant)	
By:		By:	
David Seward		Signature	
Chief Financial Office	er	o.g.ia.a.o	
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Approved As To Form:			
Dated:			
John DiPaolo			
General Councel			



UC Hastings College of the Law

#### **Non-Discrimination Policy**

#### **Definitions:**

Gender: The sex of a person, including a person's gender identity, and gender expression.

Gender Expression: A person's gender-related appearance or behavior, or the perception of such appearance or behavior, whether or not stereotypically associated with the person's sex assigned at birth.

Gender Identity: Each person's internal understanding of their gender, or the perception of a person's gender identity, which may include male, female, a combination of male and female, neither male nor female, a gender different from the person's sex assigned at birth, or transgender.

Gender Transition: The process some transgender people go through to begin living as the gender with which they identify, rather than the sex assigned to them at birth. This process may include, but is not limited to, changes in name and pronoun usage, facility usage, participation in employer-sponsored activities (e.g. wellness physical activities, teambuilding projects, or volunteering), or undergoing hormone therapy, surgeries, or other medical procedures.

Pregnancy: Includes pregnancy, childbirth, and medical conditions related to pregnancy and childbirth.

Protected Veteran: A veteran who is protected under the non-discrimination and affirmative action provisions of the Vietnam Era Veterans' Readjustment Assistance Act of 1974, as amended; specifically, a veteran who may be classified as a "disabled veteran," recently separated veteran," "active duty wartime or campaign badge veteran," or an "Armed Forces service medal veteran," as defined by 41 CFR 60-300.2.

Service in the Uniformed Services: Includes service in the uniformed services as defined by the Uniformed Services Employment and Reemployment Rights Act of 1994 (USERRA), as well as state military and naval service.

Sex: Includes, but is not limited to, pregnancy; childbirth; medical conditions related to pregnancy, childbirth, or breast feeding; gender; gender identity; and gender expression, or perception by a third party of any of the aforementioned.

Transgender: A general term that refers to a person whose gender identity differs from the person's sex assigned at birth. A transgender person may or may not have a gender expression that is different from the social expectations of the sex assigned at birth. A transgender person may or may not identify as "transsexual."